

# MANAGED COMMUNICATIONS

SERVICE PROVIDER

A person's hands are shown typing on a laptop keyboard. The image is overlaid with various digital elements: a glowing world map on the left, a shield-shaped graphic on the right containing a list of hexadecimal strings (e.g., CD7418061785, 35BEEA2380231B3, B763E067D8875D5BDD, 05471EDA, 103C401, B022DA3, FB4982CD, 71E1B33, C84A771, 95FD2D08, 1AD3A94, D8C3641, B982B5, 3DA9105, B04922A9E63F, 8642C31483, 595CDA89, F5238), and several glowing rectangular boxes connected by lines, resembling a network diagram. The background is a dark blue gradient with a large light blue triangle on the right side.

**Good  
Communications  
Simplified**

# About Our Company

## A growing Managed Communications Service Provider across APAC region

Netpluz transforms clients to become more agile and resilient by simplifying Information and Communication Technology (ICT) needs. More than 2,000 organisations in the region trust us to deliver secure, reliable and simplified managed communication services.

With humble beginnings in 2015 as an Internet Service Provider (ISP), Netpluz has then evolved to a Managed Service Provider (MSP) providing a wide variety of managed services including Managed Cybersecurity, Data, Cloud, Voice, Video, and Mobility services over a single, converged network with uncompromising availability, scalability, and service standards.

As the transformation goes on, we continue our journey as a Managed Security Service Provider (MSSP).

As part of the journey, we have attained the following certifications:

- CREST Certification
- CSA Cyber Trust mark (Advocate)
- ISO/IEC: 27001:2013
- MTCS

As a Cybersecurity Service Provider (CSP) licensed by Cyber Security Agency of Singapore (CSA), our ultimate goal is to provide secure and reliable services to our clients.

With our recent regional expansion, decades of industry expertise, experience, and global technology partners, Netpluz managed services are designed and operationalised with cost efficiency to fit business needs. With an unwavering dedication to delivering quality services to our clients, Netpluz aspires to become the top Managed Communications Service Provider in the Asia Pacific.

## Awards and accreditation



**CYBER TRUST**  
Advocate  
Certified





# Managed Services Solutions

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## Managed Cybersecurity

- eSentinel™ – Simplified All-In-One (360°) Cybersecurity Protection platform
- Managed Security Operations Centre
- Vulnerability Assessment and Penetration Testing
- DDoS Mitigation (Web Application Firewall, Internet Clean Pipe, DNS Protection)
- Endpoint Protection
- Firewall (Cloud, On-premise)
- Server Protection
- Email Security Protection
- Email Phishing Simulation & Training
- Web Defacement Monitoring

## Managed Connectivity

- Secure Internet Connectivity (Singtel, SPTel, NGNBN)
- Secure Software Defined Wide Area Network (Secure SD-WAN)
- True Diverse Connectivity

## Managed Cloud

- Private Cloud
- Microsoft Azure
- Infrastructure-as-a-service
- Backup-as-a-service
- Endpoint Backup
- Disaster Recovery-as-a-service

## Managed Network Infrastructure

- Wireless Lan (WLAN)
- Link/Load Balancing
- Server Co-Location
- IT Monitoring & Management



## Managed Voice

- IP-PBX (Cloud, On-Premise)
- Wholesale Voice
- SIP Trunking (VoIP)
- International Direct Dialing (IDD 1551)
- Global Virtual Number
- MobileRoam Voice

## Managed Video

- Video Conferencing
- CCTV Surveillance
- Video Analytics
- Facial Recognition

# eSentinel™

## SIMPLIFIED ALL-IN-ONE (360°) CYBERSECURITY PROTECTION PLATFORM



**eSentinel™** is a total cyber security protection for businesses that require various cyber security protection features to protect your business network and digital assets. eSentinel™ is built with state-of-the-art cyber technologies, offering various protection layers including, Security Assessment, Threat Detection and Attack Prevention.

## Netpluz is licensed by Cyber Security Agency of Singapore (CSA) to provide Managed SOC and VAPT solutions.

Netpluz is delivering licensed Managed SOC services with Extended Detection and Response through ingesting data from all tools, correlating incidents across the entire attack surface, delivering high-fidelity detections, and responding to threats automatically through AI, machine learning and automated threat hunting.

Security assessment plays a crucial role in ensuring a high level of security posture and we are providing VAPT solutions with a fully automated penetration testing feature that continuously discovers and flags validated risks for remediation. Following the Mitre Att&ck framework, we evaluate the effectiveness of your security policies by running emulation tests.

Other standalone services typically come with a higher cost and are more affordable to larger organisations. However, any businesses can now enjoy a total cybersecurity protection with improved security regardless of its size with eSentinel™ at a lower cost and risk!



### THE COMPLETE PROTECTION

All individual components works together from Cybersecurity-as-a-Service to increase your cyber resilience, and protect your business critical digital assets.



### FULLY MANAGED BY TEAM OF EXPERTS

Leverage on Netpluz's team of professionals to enhance your current cybersecurity systems. Build an additional layer of cyber shield with eSentinel™ defense layers.



### IMPROVED SECURITY, LOWER COST & RISK

Embark on a journey to improve your business security posture, with industry-leading technology built on eSentinel™, at a fraction of the cost of inhouse security resources.



# Exceptionally outstanding and always ahead.

## Trusted service provider across the region

With a technical team with over 20 years of managed services experience in the ICT industry, we have in-depth knowledge of the needs of businesses across the region. We understand that you want networking solutions that work, and a partner that invests in managing these solutions for you 24/7.



### Trusted Managed Service Provider

We provide simplified and secured managed services to help improving cyber resiliency, minimizing downtime, increasing productivity, and achieving better cost predictability



### Certified & Conform To Industrial Best Practices

Certified with Information Security in ISO27001, CSA Trust Mark (Advocate), and CREST certification.



### 24/7 Managed Services

Our expert team will manage, monitor and consolidate your security requirements, resolving issues 24/7 around the clock, keeping your enterprises safe from any breaches or cyber attacks.



### Competitive Pricing

Delivering outstanding value that maximises your investment and the result that you achieved from it.



### Tailored Packages

Packages are customised to meet your unique business needs, based on our professional evaluations of your business requirement.



### A team with extensive experience

More than 2 decades of technical experiences covering wide range of managed services, in supporting, managing and delivering business resiliency.



### End-to-End Services

Our experienced engineering team will work on your IT & network needs. Benefit from a fully-inclusive service, end-user support, and proactive monitoring, alerting and resolution.



### Reliable, Always-Available Network

Complete control over our network, bandwidth, uptime and security protocols.

## What our clients say about us?

Keith Kee  
IT Manager



No other service provider can take a step back to understand my challenges and Netpluz offered to go the extra mile. We are proud to have Netpluz as our IT solutions provider.

Chua Sin Hai



General Manager, IT & Infrastructure

Managing multiple ERP solutions and network infrastructures are challenging when there is no visibility on performance issues. With the professionals at Netpluz, they were able to identify and solve legacy issues and introduced SD-WAN solution at the right time to optimise the overall performance of our networks and applications.



# PRESENCE ACROSS THE REGION



## 24-Hour Helpdesk Hotline

1800 Netpluz / 1800 628 7589  
Singapore: +65 6805 8915



[contact@netpluz.asia](mailto:contact@netpluz.asia)



[www.netpluz.asia](http://www.netpluz.asia)

To learn more:



SCAN ME

## Thailand

Opening soon in Q4 of 2022

## Vietnam

Opening soon in 2023

## Philippines

VGP Center 4th flr unit 411  
6772 Ayala Ave, Legazpi Village,  
Makati,  
1223 Metro Manila, Philippines

## Malaysia

E-15-05 Menara Suezcap 2, KL  
Gateway, No.2, Jalan Kerinchi,  
Gerbang Kerinchi Lestari,  
59200 Kuala Lumpur  
**Sales Hotline: +603 2781 8688**

## Singapore (HQ)

380 Jalan Besar #07-09  
ARC380 Singapore 209000  
**Sales Hotline: +65 6805 8998**

## Indonesia

Opening soon in 2023

## More than 40+ Trusted Partners

### ~ [TECHNOLOGY PARTNERS] ~



RidgeSecurity

FORTINET

STELLAR  
CYBER

SOPHOS

NEXUSGUARD

GREEN RADAR



RUCKUS  
COMMSCOPE

druva

3CX

Microsoft Azure

tenable

cisco

Microsoft

cradlepoint

peplink

WEBORION

veeam

DELL

Lenovo

vmware

MOBOTIX

PRTG  
NETWORK  
MONITOR

### ~ [TELECOMMUNICATION PARTNERS] ~

SGGS  
Start Getting Great Service

中国电信  
CHINA TELECOM

spotel  
Reliability with an Edge

TELSTRA

Singtel

EQUINIX

n  
Next Gen  
Nationwide  
Broadband  
Network

dahua  
TECHNOLOGY

TM

香港  
電訊  
HONG KONG  
TELECOM SYSTEMS

airtel

sgix  
Singapore  
Internet  
Exchange

NetLinkTrust  
the fibre of a smart nation

STRATEQ

TATA

epsilon

nucleus  
connect